HCL Domino v12 FAQs

1. Do I need to register to get the beta version of v12?

If you are an existing customer, you are entitled to v12 beta automatically. Please **contact us** for more info

2. How can I submit feedback on the beta and how would HCL handle my feedback?

Please submit your feedback via our **beta forum here**.

We will review all the feedback and respond as soon as we can. Note that not all feedback will be implemented into the product; the final decision depends on various factors. However, we will ensure every comment is heard and being taken into consideration.

3. Do I need to register for the beta forum to provide feedback?

If you have not created an account on HCL Partner Connect website, you will need to register for access. It will take around 1 business day to get approval. Once the registration is approved, you can access the beta forum. The account will be used for accessing any beta forum in the future. For customers who already have an account, you can log in and access the forum directly.

4. If I am not a current customer, can I be a part of the beta?

Currently, the Domino v12 beta is only open to existing customers. If you would like to try Domino, please **contact us** to get access to the trial version of Domino v11.

5. What is the difference between a beta and trial?

A beta is considered as an early access program to our latest version which is not available to the public. The goal of setting up beta is to collect concrete feedback from users so that we make improvements and bring the best experience when the features go live.

A trial is offered to potential customers who haven't tried our software before and expressed interest in purchasing the software.

6. What is the difference between HCL Domino Early Access Program and the beta? If I have already registered for the Early Access Program, should I try the beta too?

The Early Access Program (EAP) is intended to give users a preview of features that are considered for HCL Domino v12. It is feature-driven and iterative, meaning new iterations (code drops) will be made available as soon as they are declared ready for testing by our development team. In the EAP, you are usually able to test only one or a few features.

The beta is a full-scale preview of features and functionalities considered for HCL Domino v12. Various components including Domino, Notes and Traveler will be offered.

With this beta release for v12, the EAP will be suspended until the official launch of HCL Domino v12.